Acronyms

New

2SLGBTQ+ Two Spirit, Lesbian, Gay, Bisexual, Transgender, Queer and/or Non-Binary

3NAA 3rd Next Available Appointment

AA Accountability Agreement

ABP Annual Business Plan
AC Accreditation Canada

ACFO Association canadienne-française de l'Ontario

ACHS Advisory Committee on Health Services

ADM Assistant Deputy Minister

AFHTO Association of Family Health Teams of Ontario

AFO L'Assemblée de la francophonie de l'Ontario

AGM Annual General Meeting

AHAC Aboriginal Health Access Centre
AHTF Aboriginal Health Transition Fund

AHWS Aboriginal Healing and Wellness Strategy

ALC Alternative Level of Care

ALOHA Association of Local Official Health Agencies

AlPHa Association of Local Public Health Agencies

AMHO Addictions and Mental Health Ontario

AODA Accessibility for Ontarians with Disabilities Act

AOHC Association of Ontario Health Centres

A/O Anti-Oppression

AOWG Anti-Oppression Working Group

A/R Anti-Racism

ARF Addiction Research Foundation
ARQ Applied Research Question
ASP Application Service Provider
B2B Board to Board Report

BAC Business Application Committee
BBBF Better Beginnings Better Futures

BDI Board Direct Inspection
BHA Black Health Alliance
BHC Black Health Committee
BHS Black Health Strategy

BHO Building Healthier Organizations

BI Business Intelligence

BIRT Business Intelligence Reporting Tools

BD Board Liaison(s)
BoD Board of Directors

BPA Business Planning and Allocations Process
BPAO Black Physicians' Association of Ontario

BPS Broader Public Sector
BSM Blended Salary Model
BSR Board-Staff Relationship
CAB Community Advisory Board

CACHC Canadian Association of Community Health Centres

CAMH Centre for Addiction and Mental Health
CAPS Community Annual Planning Submission

CAS Children's Aid Society (Toronto)

CASSA Centres d'accès aux services de santé pour les Autochtones (AHAC in French)

CCA Canadian Centre for Accreditation

CCAS Catholic Children's Aid Society (Toronto)

CCHL Canadian College of Health Leaders (CCLS in French)

CCIM Community Care Information Management

CCO Cancer Care Ontario

CDM Chronic Disease Management

CDMA Canadian Drug Manufacturers Association
CDPM Chronic Disease Prevention & Management

CE Community Engagement
CEO Chief Executive Officer

CFCS Children, Family and Community Services (Division)

CFHT Community-governed Family Health Team

CFO Chief Financial Officer

CHA Canadian Healthcare Association

CHC Community Health Centre
CHE Certified Health Executive

CHEB Community Health Equity Builders (CHEB) program

CHI Canada Health Infoway

CHIN Community Health Information Network

CHO Community Health Ontario

CHOGIP Community Health Ontario Group Insurance Program
CHR Collaborative Health Record EMR (TELUS Health)

CHRC Canadian Human Rights Commission

CHSRF Canadian Health Services Research Foundation

CI Community Initiatives
CIO Chief Information Officer

CIHI Canadian Institute for Health Information
CIHR Canadian Institutes for Health Research

CIW Canadian Index of Wellbeing

CM Change Management

CMA Canadian Medical Association
CME Continuing Medical Education

CMHA Canadian Mental Health Association (can also be CMHA-ON)

CMHO Children's Mental Health Ontario

CMPA Canadian Medical Protective Association

CMS Clinical Medical System/Clinical Management System

CNO College of Nurses of Ontario

COPS Canadian Nurses Protective Society
COHI Community Organizational Health Inc.

Connecting Ontario - eHealth Ontario's

COLA Cost of Living Adjustment

COVID-19 Coronavirus disease (COVID-19) is an infectious disease caused by a newly

discovered coronavirus.

CPCSSN Canadian Primary Care Sentinal Surveillance Network

CPP Cumulative Patient Profile or Summary SheetCPSO College of Physicians and Surgeons of Ontario

CQI Continuous Quality Improvement

CR Client Registry

CSC Centre de santé communautaire (CHC in French)

CSP Current State Profile

CSS Community Support Services

CTS Consumption and Treatment Services

DART Ontario Drug and Alcohol Registry of Treatment
DATIS Drug and Alcohol Treatment Information System

DED Director of Education and Development

DHDR Digital Health Drug Repository

DHIR Digital Health Immunization Repository

DI-r Diagnostic Imaging Repository

DI/CS Diagnostic Imaging Common Services

DE Digital Equity
DI Digital Inclusion

DMC Data Management CoordinatorDMAC Data Migration Advisory CommitteeDND Department of National Defense

DON Director of Nursing

DPA Data Protection Agreement

DPV Drug Profile Viewer

DSA Data Sharing Agreement

DSSC Deployment Site Selection Committee

ED Executive Director

EDI Equity, Diversity, and Inclusion (EDI) Framework
EDIAA Equity, Diversity, Indigeneity, Inclusion, Accessibility

eHA eHealth Alignment

eHAP eHealth Alignment Project

eHO eHealth Ontario

EHR Electronic Health Record
EHT Employer Health Tax
EHTA Employer Health Tax Act

EL Executive Leader

EL Executive Limitation
EMR Electronic Medical Record

EN English

ENCODE FM Electronic Nomenclature for the Classification of Disorders and Encounters in

Family Medicine

EOI Expression of Interest

EPIC Equity-Performance-Improvement-Change Committee (formerly PMC)

ER External Report

ÉSF Équipe de santé familiale (FHT in French)

ÉSFC Équipe de santé familiale communautaire (CFHT in French)

ETL Extract Transform Load

FASD Fetal Alcohol Spectrum Disorder

FIPPA Freedom of Information and Protection of Privacy Act

FFS Fee for Service
 FHG Family Health Group
 FHN Family Health Network
 FHO Family Health Organization

FHT Family Health Team

FLHSAC French Language Health Services Advisory Council

FR French

FS Financial Statements
FSO Family Service Ontario
FTE Full Time Equivalent

G4HE Governing for Health Equity training
GHHN Greater Hamilton Health Network

GIP Group Insurance Program

GIPC Group Insurance Program Committee

GP General Practitioner
 GPs Governance Policies
 GP Governance Process
 GTA Greater Toronto Area
 H&S Health and Safety
 HBAM Health-Based Allocation

HCC Health Canada (Federal)
HCC Home and Community Care

HCIB Health Capital and Investments Branch (MOHLTC)

HE Health Equity

HEC Health Equity Charter

HBHCP Healthy Babies, Healthy Children Program

HHR Health Human Resources

HIAL Health Information Access Layer
HIC Health Information Custodian

HIROC Healthcare Insurance Reciprocal of Canada

HOOPP Healthcare of Ontario Pension Plan

HP Health Provider

HPRAC Health Professions Regulatory Advisory Council

HQO Health Quality Ontario
HR Human Resources

HRM Healthcare Report Manager

H-SIP Health System Improvement Pre-Proposals

HSO Health Standards Organization

HSP Health Services Provider

HSAA Hospital Service Accountability Agreement

HSSO Health Shared Services Ontario
HHR Health Human Resources

HVAC Heating Ventilating Air Conditioning (HVAC) A systems use ventilation air ducts

installed throughout a building that supply conditioned air to a room through

rectangular or round outlet vents You need to have CSA standard.

ICS Institute for Clinical Evaluative Studies
ICS Indigenous Cultural Safety program

IDS Integrated Decision Support (IDS) Collaborative solution for sharing integrated

health partner data (owned by OHA)

IFH Interim Federal Health

IFHT Indigenous Family Health Teams

IHSP Integrated Health Service Plan (LHINs)

IIPCT Indigenous Interprofessional Primary Care Team

IPHC Indigenous Primary Care Team

IL Inclusive Leadership (in Governance)

IM/PM Information Management/Performance Management

IMC Information Management Committee (of the CHC-AHAC ED Network)

IMG International Medical GraduateIMS Information Management Systems

INAC Indigenous and Northern Affairs Canada"/ Affaires autochtones et du Nord Canada

IPC Information & Privacy Commissioner

IPCT Interprofessional Primary Care Team (Expansion)

IPHCC Indigenous Primary Health Care Council

IPHCOs Indigenous Primary Health Care Organizations

IR Internal Chief Executive Officer Report

IT Information Technology

JHDM Joint Health and Disease Management
JHSC Joint Health and Safety Committee
LHIN Local Health Integration Network

LHIN CollaborativeLHS Learning Health System

LHSIA Local Health System Integration Act, 2006 ("LHSIA").

LOI Letter of Intent
LOI Letter of Interest

LTC Long-Term Care

MC Management Committee

MCSS Ministry of Community and Social Services
MCYS Ministry of Children and Youth Services

ME Member Engagement

MH&A Mental Health & Addictions
MHWB Model of Health and Wellbeing

MWHWB Model of Wholistic Health and Wellbeing (AHACs)

MIG Medical Interest Group of the OMA (ex. CHC/AHAC MIG)

MLAA Ministry of Health & Long-Term Care-Local Health Integration Network

Accountability Agreement

MOH Ministry of Health (formerly Ministry of Health and Long-Term Care)

MOU Memorandum of Understanding
MP Member of Parliament (Federal)
MPP Member of Provincial Parliament

MSAA Multi-Sector Service Accountability Agreement

NACHC National Association of Community Health Centres (United States)

NFP Not For Profit

NGO Non-Governmental Organization
NIC Nightingale Informatix Corporation

NOD Nightingale On Demand

NORA Non-Operational Reporting & Analytics Strategy

NP Nurse Practitioner

NPAO Nurse Practitioners' Association of Ontario
NPLC Nurse Practitioner-Led Clinic (CDPIP in French)

NPLCA Nurse Practitioner-Led Clinic Association

NSSCOP National Safer Supply Community of Practice

OAB On-line Appointment Booking
OAM Ontario Association of Midwives

OAPHD Ontario Association of Public Health Dentists

OCAN The Ontario Common Assessment of Need is a Province of Ontario assessment and

care planning tool and as a Ministry of Health data submission requirement.

OCASI Ontario Council of Agencies Serving Immigrants (OCASI)

OCFP Ontario College of Family Physicians
OCSA Ontario Community Support Association

ODB Ontario Drug Benefits
ODP Ontario Drug Program

ODSP Ontario Disability Supports Program

OH Ontario Health

OHA Ontario Hospital Association
OHPA Ontario Health Providers Alliance
OHIP Ontario Health Insurance Program
OHQC Ontario Health Quality Council

OHRS Ontario Health Reporting Standards

OHTs Ontario Health Teams

OICSP Ontario Indigenous Cultural Safety Program

OLIS Ontario Lab Information Systems

OL Ownership Linkage

OMA Ontario Medical Association

ONCA Ontario Not-for-Profit Corporations Act

OOHA Ontario Oral Health Alliance

OP Operating Plan

OPA Ontario Pharmacists Association
OPCC Ontario Primary Care Council
OPHA Ontario Public Health Association

OTN Ontario Telemedicine Network (a videoconferencing etc. provider)

OW Ontario Works
PA Physician Assistant

PARO Professional Association of Residents of Ontario

PBLN Practice Based Learning Network

PC Primary Care

PCC Primary Care Collaborative

PCM Patient Care Monitor
PCN Primary Care Network

PC VAC Primary Care COVID-19 Vaccination Action Council

PDG Personal Development Group
PEM Patient Enrolment Model

PHC Primary Health Care

PHCB Primary Health Care Branch (MOHLTC)
PHCOs Primary Health Care Organizations

PHI Personal Health Information

PHIPA Personal Health Information Protection Act

PIA Privacy Impact Assessment

PLE Professional Learning Event (formerly known as PLG - Professional Learning Group)

PMC former Performance Management Committee (now EPIC)

PMH Patient Medical Home

PMN Patients Medical Neighbourhood
PMO Project Management Office
POI Physician Office Integration

POPLAR Primary Care Ontario Practice-based Learning And Research network

PPE Personal Protective Equipment

PR Provider Registry

PRO Patient Records Online, governed by University Health Network (UHN). Needs to

run on eHealth circuit.

PSS Practice Solutions Suite EMR
PSW Personal Support Worker
PTE Part-Time Equivalent

QDS Quality Decision Support

QDSS Quality Decision Support Specialist

QI Quality Improvement

QIIP Quality Improvement and Innovative Partners

QIP Quality Improvement Plans

QIPL Quality Improvement Performance Lead (formally RDSS)

QR Quick Response code

RALI Rapid Action Learning Intensive

RDSS former Regional Decision Support Specialist (now QIPL)

RFI Request for Information
RFP Request for Proposal
RFQ Request for Quote
RH Retirement Home

RHPA Regulated Health Professionals Act

RMC Réseaux locaux d'intégration des services de santé (LHINs in French)
RMC Resource Management Committee (of the CHC-AHAC ED Network)

RN Registered Nurse

RN (EC) Registered Nurse (Extended Class)

RNAO Registered Nurses' Association of Ontario

ROI Rural Ontario Institute
RPN Registered Practical Nurse
RRN Rural Remote Northern
RUGs Regional User Groups

SAA Service Accountability Agreement

SD Strategic DirectionsSP Social PrescribingSP Strategic Priorities

SDoH Social Determinants of Health

SGFP Section of General and Family Practice of the OMA

SLA A service level agreement (frequently abbreviated as SLA) is a part of a service

contract where the level of service is formally defined. In practice, the term SLA is

sometimes used to refer to the contracted delivery time (of the service) or

performance. – Identify who, how, what, when, and under what conditions support

will be provided.

SLO Service Level Objective
SME Subject Matter Expert

SOAR Strengths, Opportunities, Aspirations, Results

SOCI Organisme d'agrément indépendant Santé des organismes communautaires Inc.

(COHI in French)

SOLGEN Ministry of the Solicitor General (Ontario)

SP Strategic Planning

SWOC Strengths, Weaknesses, Opportunities, Challenges

SWOT Strengths, Weaknesses, Opportunities and Threats Analysis

THAS Telephone Health Advisory Service

TOR Terms of Reference

TPA Transfer Payment Agreement

TPH Toronto Public Health
TRA Threat Risk Assessment
UHN University Health Network

UW United Way

VOC Variants of Concern

WCB Workers' Compensation BoardWERS Web Enabled Reporting SystemWHO World Health Organization

WSIB Workplace Safety Insurance Board WTIS Wait Times Information System