

About the West Elgin Community Health Centre (WECHC)

WECHC provides primary health care, illness prevention, and a range of community programs to the residents of Dutton Dunwich and West Elgin municipalities. Our Diabetes services are open to all Ontario residents and offered at multiple locations in Elgin County.

We are here for individuals and families and our programs support people of all ages. We care about your physical health, mental health and the health of the entire community. Please visit our Centre, call us at 519-768-1715 or go to our website at wehc.on.ca to learn more about us.

How do you become a primary care client?

Call, e-mail or drop by the centre and request an application form for primary care services.

Your completed form, will be reviewed to determine care needs and who is best to meet those needs. It may be an NP or MD. You will be called for an intake appointment in the order that your application is received.

At the intake appointment, you and the provider will discuss your care needs, expectations and what we are able to offer. If you both decide that this is the right fit for you, then you will officially become a registered primary client of the centre.

As a Registered Client, you will also be able to:

- use the laboratory services offered here by Dynacare Labs
- use the after-hours telephone support service provided by our physicians and nurse practitioners

West Elgin Community Health Centre
153 Main Street
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Primary Care Services

Our team of doctors, nurse practitioners and nurses work with other staff and services to address your preventative, acute, chronic and palliative health care needs. In addition, they work with you to address social, economic and environmental issues that can also affect your health.



WECHC's Primary Health Care team consists of a team of medical doctors (MD), nurse practitioners (NP), registered nurses (RN) and registered practical nurses (RPN).

NPs and MDs are often called "providers". They each have their own roster (panel) of clients and are responsible for the health care needs of their own clients.

It is ideal for all of your needs to be met by your own provider as they know you and the plan for your care best. This promotes continuity of care and helps you to build strong relationships.

In the event that your provider is not available and your need is of a more urgent nature, you may be offered an appointment with another provider.



What we offer:

The team offers a variety of services to our primary care clients including:

- Illness prevention and health promotion
- Preventative health screening
- Assessment, management and support of chronic and acute conditions
- Palliative care support for people and their families & friends
- Education and support to promote your ability to self-manage your health care
- Nursing telephone triage support
- After hours on-call services
- Influenza vaccination clinics

We encourage you to become involved in your own care.

We believe that clients are equal partners in their health care decisions, and that health includes social, emotional, mental and spiritual and physical wellbeing. To achieve these beliefs we make sure you are properly informed about your medical conditions and that you understand the reasons for tests and options for treatments.

We also encourage questions about your health care. Our providers and nurses are available to support individuals who wish to make changes to their lifestyle, and we encourage clients to play an active role in their health care plan.

