

Dear Primary Care Applicant,

Starting April 1, 2025, the West Elgin Community Health Centre will prioritize new applicants from within West Elgin. The boundaries are:

- **East of MacPherson Line**
- **West of Iona Road**
- **South of the Thames River**
- **North of Lake Erie**

We will still accept applications from outside these boundaries, but we cannot predict when they will be accepted.

Please complete the following forms:

1. **Summary of Services:** Check any services you want to learn more about or need a referral to.
2. **Primary Care Services Application**
3. **Medical History Questionnaire:** Complete the adult or child/youth form as appropriate.
4. **Chronic Pain History:** Fill this out if you take controlled substances like pain medication or sedatives.

Make sure all forms are fully completed to avoid delays. Applicants are not excluded due to complexity. The information you provide helps us understand your needs and balance our client load.

After we receive your forms, you will be added to our waitlist. You will be contacted for an intake appointment, when space becomes available

Intake appointments are longer than usual. It is very important to attend or cancel at least 48 hours in advance. If you miss the appointment without notice, your name may be moved down or removed from the waitlist.

At the intake visit, you will not be prescribed medications or treatments. We will review your medical history and discuss your needs. Do not leave your current provider until after this visit. If your provider is closing, get enough prescriptions to last several months.

Submit your completed forms by:

- Dropping them off
- Mailing to: West Elgin Community Health Centre, 153 Main Street, West Lorne, ON. N0L 2P0
- Faxing to: 519-768-2548

Avoid emailing forms as it's not secure. For questions, contact reception or call 519-768-1715 ext. 2241.

Sincerely,

Rick van der Heide
Primary Health Services Director